

Integral
logistic
centre

Annual report 2020



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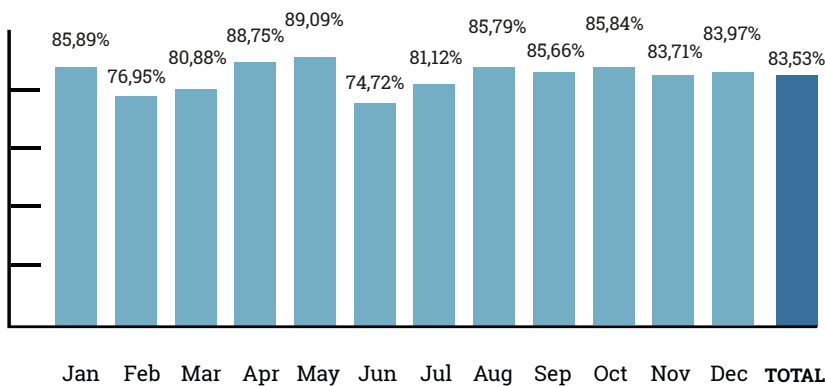
Introduction

2020; a challenge overcome

2020 has been a challenge for ATTsf and the ILC. We started the year by taking over for the first time the maintenance and repair of the water distribution fleet (36 tankers), waste collection (16 rigid trucks) and special distribution (7 articulated trucks). In addition to the difficulties inherent to the start of any process, the Covid-19 pandemic made the daily work difficult and led to the postponement and suspension of many planned training and technical assistance activities. The pandemic also increased the population's dependence on humanitarian aid and thus the level of demand on project resources. *Despite all the difficulties, the project has passed the challenge. 100%* of the food aid has been distributed and two extraordinary distributions of tents have been made. High rates of availability of vehicles for water distribution and waste collection (about 80% on average) have been achieved. Even the Sahrawi authorities acknowledged that 2020 was the best summer in recent years in terms of access to water for the population. *We thank all the local team for their extraordinary effort during 2020.*

Management indicators of humanitarian aid distribution fleet

Availability



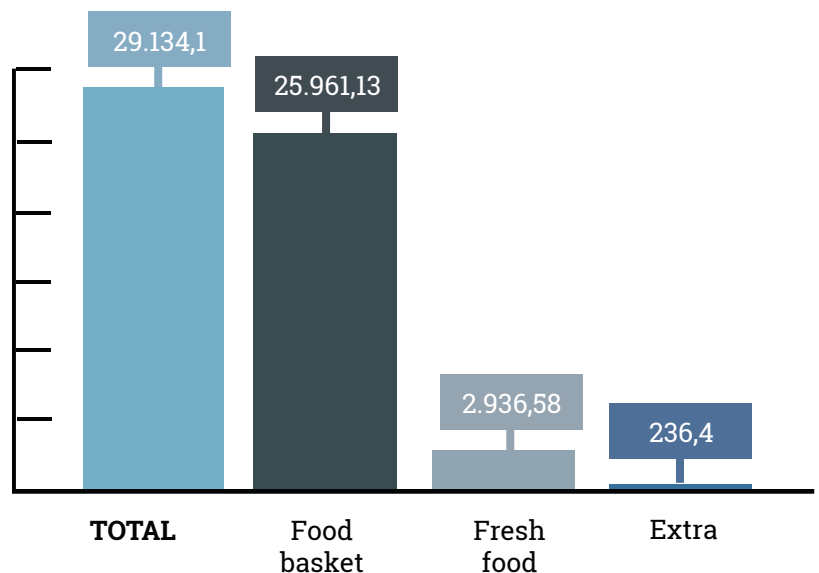
Availability

The availability of vehicles has reached 83.53%, which has allowed us to attend to all the demands of food distribution and extraordinary deliveries.

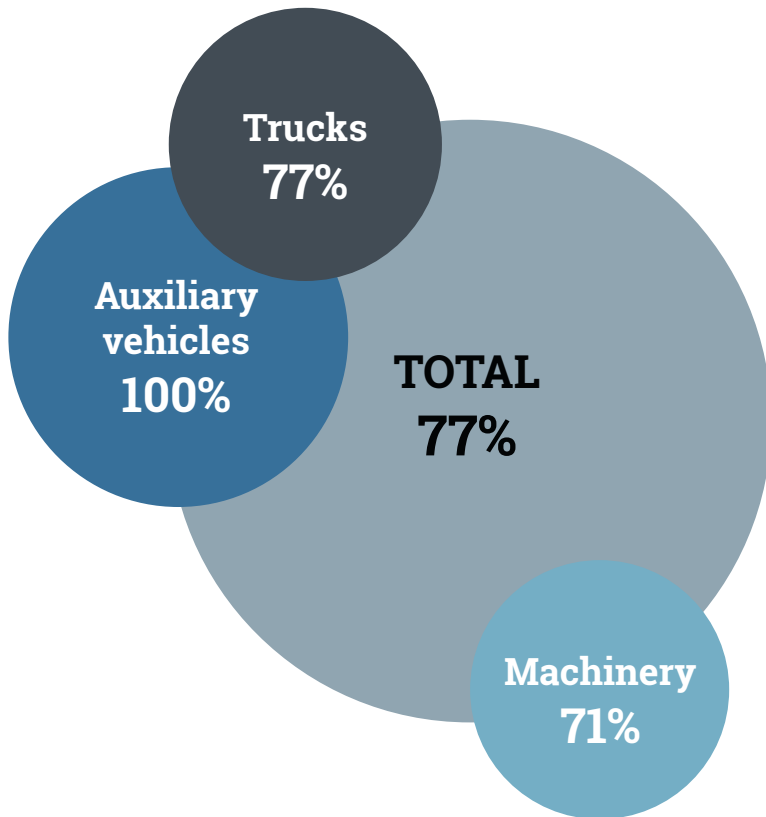
Distributions

Tons distributed

During 2020 our fleet travelled 240488Km in 2401 trips in which they distributed 28897,71 tons of food and 236,4 extraordinary tons in a jaimas distribution. Works were developed in an average of 20 days/month.



Workshop

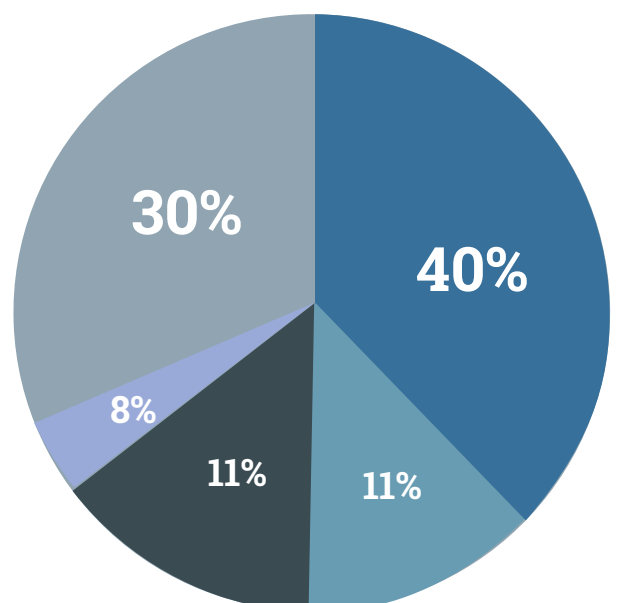


“Reaching **77%** coverage over the planned program”

Preventive Maintenance

242 preventive maintenances have been carried out satisfactorily according to the schedule and reaching 77% coverage over the planned program. COVID19 has been a constraint in obtaining inputs for these maintenances.

- Wheels
- Bodywork
- Chassis
- Electricity
- Mechanics



Corrective maintenance on vehicles

During 2020, a total of 509 corrective interventions were carried out, 377 on vehicles and 132 on facilities. As can be seen in the graph, mechanical and wheel repairs covered 70% of the interventions

Human resources

5 members of staff have changed category during 2020 due to seniority.
Absenteeism has been only 2.68% and fortunately there have been no
accidents at work.

Absenteeism 2, 57%
Change of professional
status 5
Accidents 0
Vacancies 0
Contract expiry 0
Hiring 0

Fleet management indicators: tankers, waste management trucks and NFI trucks

	Availability	stop average
1° Quaterly		
Water tanks availability	80%	7.2 vehicles/day
Waste trucks availability	80%	3.2 vehicles/day
Abril		
Water tanks availability	72.70%	10 vehicles/day
Waste trucks availability	79.30%	3.3 vehicles/day
Mayo		
Water tanks availability	73.70%	9.4 vehicles/day
Waste trucks availability	84.20%	2.5 vehicles/day
Junio		
Water tanks availability	87.80%	4.3 vehicles/day
Waste trucks availability	73.50%	4.2 vehicles/day
Julio		
Water tanks availability	82.30%	6.3 vehicles/day
Waste trucks availability	84%	2.5 vehicles/day
Agosto		
Water tanks availability	79.40%	7.4 vehicles/day
Waste trucks availability	86.90%	2.1 vehicles/day
Septiembre		
Water tanks availability	77%	8.2 vehicles/day
Waste trucks availability	84%	2.6 vehicles/day
Octubre		
Water tanks availability	77.20%	8.2 vehicles/day
Waste trucks availability	85%	2.5 vehicles/day
Noviembre		
Water tanks availability	73.50%	9.5 vehicles/day
Waste trucks availability	77%	3.7 vehicles/day
Diciembre		
Water tanks availability	78.80%	7.6 vehicles/day
Waste trucks availability	81.40%	2.9 vehicles/day
ANNUAL CONSOLIDATED		
Water tanks availability	78.24%	7.81 vehicles/day
Waste trucks availability	81.53%	2.95 vehicles/day
COMPLETE FLEET	79.25%	10.76 vehicles/day

“During this year **19 new vehicles have been incorporated**, 12 tankers and 7 waste management trucks. These new trucks have replaced the 19 most deteriorated trucks in the fleet”

Availability

During 2020, despite the difficulties in purchasing spare parts and supplies due to the impact of COVID19, the average total availability of the water distribution and waste collection fleets reached 79.25%.

Workshop

Preventive maintenance

With the arrival of the first necessary spare parts and supplies in July 2020, a monthly, six-monthly and annual maintenance system has started, which will be consolidated in 2021. During these months, 41 interventions have been completed, covering 69% of the annual plan, a good result considering that only half of the year was available due to the delay in the arrival of the above mentioned materials.

	July	August	September	October	November	December	TOTALS	%
Expected	1	13	12	11	12	10	59	69%
Done	1	13	9	7	6	5	41	

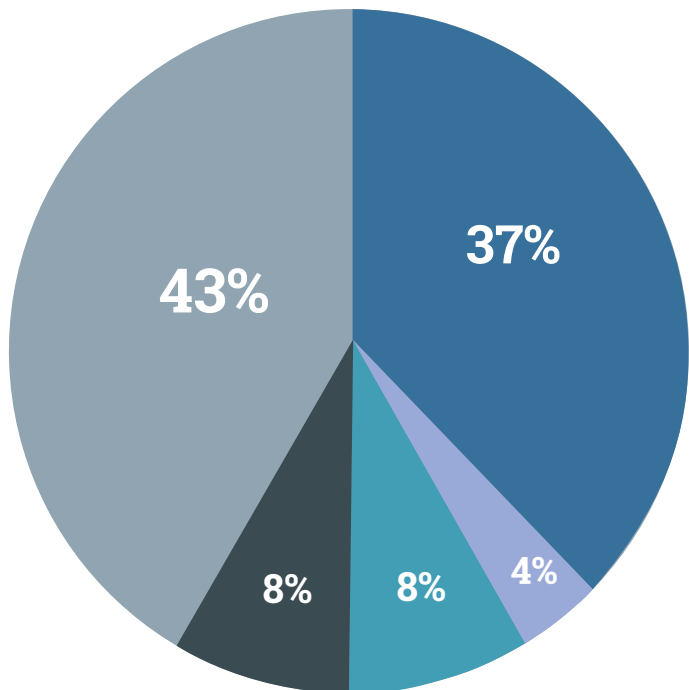
Corrective maintenance on vehicles

During 2020 a total of 868 corrective maintenance interventions were carried out, mainly focused on the tank fleet.

Número de reparaciones	1º Quaterly	April	May	June	July
Water tanks availability	39	90	91	101	131
Waste trucks availability	4	10	11	12	11
Autorized vehicles	0	0	0	0	5
TOTAL	43	100	102	113	147

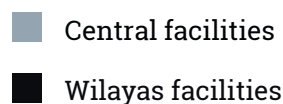
Número de reparaciones	August	September	October	November	December
Water tanks availability	75	74	74	35	54
Waste trucks availability	4	6	24	12	3
Autorized vehicles	1	1	0	0	0
TOTAL	80	81	98	47	57

“868 total repairs during 2020”



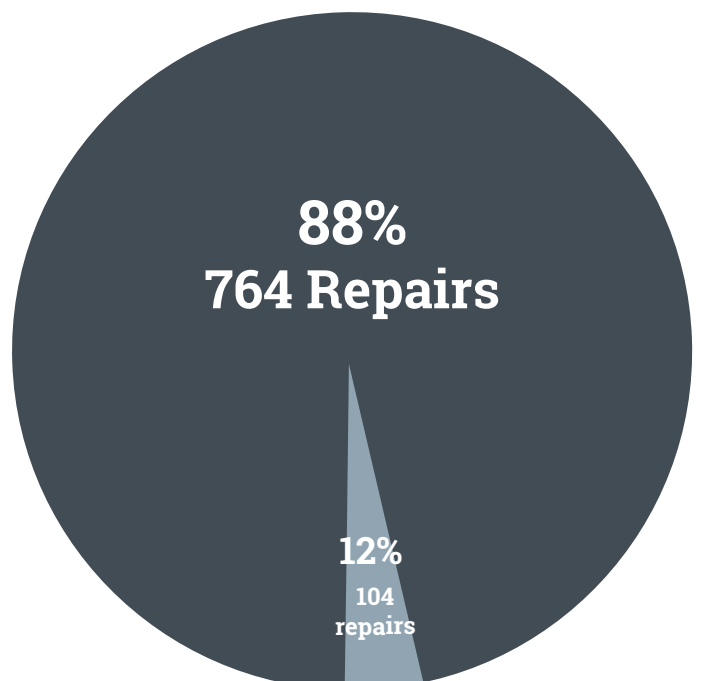
Corrective maintenance on vehicles

As can be seen in the graph, mechanical and wheel repairs accounted for 82% of the interventions.



“Uso principal de los talleres regionales con un 88%”

The main use of regional workshops can be seen, with 88%. To support this process, decentralised workshops are being improved, starting with the workshop in Laayoune, which is undergoing a comprehensive improvement of its facilities. In any case, it is still a priority to continue strengthening logistical capacities and the mobility of materials and equipment between the Central Workshop and the Regional Centres.



Human resources

During 2020, the implementation of the human resources management system designed by ATTSF has begun, with the aim of ensuring qualified staff for all need for the management of the heavy vehicle fleets. By the end of 2020, a multidisciplinary network of professionals working in the workshops and offices has been consolidated. This team is made up of 83 people:

Drivers 36

Mechanics 16

Security guards 10

Administrative staff 7

Workshop 2

Logisticians 2

Management staff 6

Human resources 1

ATTSF Staff 3

Achievements

Of 2020



Training

Capacity building of workshop staff (mechanics and assistants) in MoW&E's Regional Centres.



Facilities

- Adaptation and renovation of [Central Workshop warehouse area](#)
- Acquisition and installation of [two new enclosed trailers](#) for warehouse enlargement.
- [Renovation of the waste water drainage system](#) in the vehicle washing area in the Central Workshop.
- [Upgrade the Decentralised Workshop](#) for the maintenance of water distribution and waste collection fleets in Laayoune .



Equipment and materials

- Acquisition of 6 computer equipment for administration and logistics area.
- Manufacture of shelving and workbenches in the central workshop and delivery to the 5 Regional Centres.
- Hand tools and machinery for the five Regional Centres.
- Improvement in the equipment of the Central Workshop with the acquisition of a pressure washer, hydraulic jacks, portable cleaning trolley, greasing equipment, etc.
- Reception of a used Land Rover Defender vehicle donated by the Government of Navarre, repaired, overhauled and sent to the camps to serve as a logistical support vehicle and mobile workshop.
- Acquisition of equipment and tools to fit out the Defender vehicle as a mobile workshop.





Technical assistance

Multidisciplinary mission for fleet diagnosis and identification of technical intervention baseline (January 18-28): A technical mission composed by 6 experts in mechanics, logistics and warehouse management (with Cuatrocientos Institute's collaboration). They carried out a diagnosis of the condition of fleets and Regional Centres in order to establish a Technical Action Plan.

Between February and March, an expert in management procedures was sent to the camps in order to assess the fulfilment with the approved procedures and their adaptation to inclusive language.

Between February and March, a civil works expert travelled to the camps to carry out the physical adaptations of the warehouse space in order to adapt it to the current needs and the new management system.

Reports & project design

- Report on the fulfilment of Procedures, proposals for improvement and adequacy.
- Production and diffusion of Extraordinary Non-Food Distributions Reports in September and December
- Drafting of technical reports with recommendations for the renewal of deteriorated vehicles.
- Drafting and diffusion of Quarterly Management Reports of the ILC
- Designs and budgets to renovate Decentralised Workshops
- Design and quotation for a hoist system installation in the Central Workshop.

INFORME DE DISTRIBUCIONES EXTRAORDINARIAS NO ALIMENTARIAS

Centro Logístico Integral


Septiembre de 2020






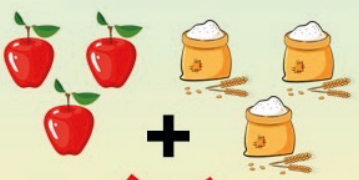









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Covid 19

- Elaboration of a Covid-19 Protocol Action Plan
- Development of a Minimum Services Plan for personnel rotation during the containment phase.
- Drafting and dissemination of a report on the consequences of the pandemic and increasing demands on CLI resources.



Las consecuencias del Covid 19 incrementan el nivel de exigencia sobre la logística de la ayuda humanitaria en los Campamentos de Refugiados Saharais

PRE COVID19	ATTSSF	POST COVID19
 <p>(Distribuciones alimentarias)</p> <p>+</p>  <p>Remesas (Dinero enviado desde Europa)</p> <p>Economía subsistencia (Actividades informales (comercio, taxis, etc))</p>	<p>Asociación de Trabajadores y Técnicos Sin Fronteras</p> <p>Soporte técnico / económico a Centro Logístico Integral</p>  <p>Mantiene + Repara</p> <p>Flotas de Vehículos</p> <p>76 Camiones 6 Vehículos de apoyo 123 Personas (chóferes, mecánicos, administrativos..)</p> <p>Distribuye a la población Saharaui:</p> <p>100% de la Ayuda Alimentaria (32.000 toneladas/año)</p> <p>70% del agua para consumo humano (72.000 m3/mes)</p> <p>Recogida de toda la basura</p>	 <p>- Crisis económica mundial; se reducen las remesas - Confinamiento; cesa la actividad económica de subsistencia</p> <p>INCREMENTO DE LA DEPENDENCIA DE LAS DISTRIBUCIONES ALIMENTARIAS</p> <p>↑ AFECTA ↓</p> <p>Cierre de fronteras; incremento de población</p> <p>Recomendaciones de higiene; mayor consumo de agua</p> <p>Medidas suplementarias si se presentan contagios en Campamentos</p>
 <p>Salida de temporeros a Argelia y Europa Salida a Europa de 4.000 niños con "Vacaciones en paz"</p>		 <p>↑ AFECTA ↓</p>
 <p>Alta exigencia por las altas temperaturas</p>		 <p>Recomendaciones de higiene; mayor consumo de agua</p>
 <p>Servicio esencial; no se pueden derivar recursos</p>		 <p>Medidas suplementarias si se presentan contagios en Campamentos</p>
<p>MAYOR POBLACIÓN + MAYOR DEPENDENCIA</p> <p>=</p> <p>MÁS NIVEL DE EXIGENCIA SOBRE LA LOGÍSTICA DE DISTRIBUCIÓN</p>		
<p>Financiación:</p> <div style="display: flex; justify-content: space-around; align-items: center;">    </div>		



Management

- Development and approval of ATTsf Internal Management Procedures to meet the requirements of UNHCR's pre-qualification process.
- Agreements with private companies to design fleet management systems and start the digitisation process in fleet management.
- Agreement with Uharte Motor for technical assistance to ILC project by personnel linked with the company.
- Renewal of funding support in 2021 from AECID, UNHCR and Pamplona City Council and access to funding from entities such as the Navarre Federation of Municipalities and Councils and the city councils of Estella, Sangüesa and Aibar.

Activities temporarily suspended due to the restrictions caused by Covid-19

Training

- Electronic management training for workshop staff
- Efficient driving training for drivers
- Information management and presentation of proposals training for female staff.
- Information management and presentation of proposals training for female staff.
- Reinforcement of wheel vulcanisation training

Specialised technical assistance

- Technical evaluation of fleet and equipment condition
- Renovation of the power supply system of the auxiliary departments
- Adaptation of the Workshop and Logistics and Purchasing Procedures to be approved by the Monitoring Committee.
- Recommendations for designing a Risk Prevention Plan for CLI's central facilities.
- Installation and implementation of the new warehouse management system; secondment of 10 students and 3 professors from Cuatrovientos Vocational Training Institute.

Monitoring and technical assistance

- No expatriate project manager on field since July 2020
- No technical expert expatriate since June 2020